

Azure Marketplace offering fails to deploy with subscription error

The error below indicates that the subscription you are trying to deploy into is a Microsoft CSP (Cloud Solution Provider) created subscription.

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{"code":"MarketplacePurchaseEligibilityFailed","message":"Marketplace purchase eligibility check returned errors. See inner errors for details. ","details":[{"code":"BadRequest","message":"Offer with PublisherId: 'cirruslinksolutions1598993297919', OfferId: 'ibsnow_v1_0_0' cannot be purchased due to validation errors. For more information see details. Correlation Id: '113c1e1b-6c85-42d9-b1f7-65f8b55e0740' Cannot subscribe to this offer from Microsoft Azure Cloud Solution providers. Either choose a different subscription or contact your Microsoft Azure Cloud Solution provider for more information. Offer details: publisher='cirruslinksolutions1598993297919' offer = 'ibsnow_v1_0_0', name = 'ibsnow'. Correlation Id: '113c1e1b-6c85-42d9-b1f7-65f8b55e0740'. [{"code":"Cannot subscribe to this offer from Microsoft Azure Cloud Solution providers. Either choose a different subscription or contact your Microsoft Azure Cloud Solution provider for more information. Offer details: publisher='cirruslinksolutions1598993297919' offer = 'ibsnow_v1_0_0', name = 'ibsnow'. Correlation Id: '113c1e1b-6c85-42d9-b1f7-65f8b55e0740'.\":\"StoreApi\"}]]}]}
```

If you want to deploy into this Azure subscription, the following steps must be taken so that Cirrus Link can white list the CSP Tenant ID:

1. Record the subscription ID for the "CSP" subscription that you want to deploy the offering into.
2. Give this subscription ID to the CSP to give to Microsoft Support.
 - a. The CSP needs to request their CSP Tenant ID for the subscription ID provided in Step #2 above from Microsoft Support.
3. Provide Cirrus Link the Tenant ID to be added to the CSP whitelist on the offering.
 - a. It usually takes 24 - 48 hours for this submission to complete.