

# Purchasing and Activation

This page covers purchasing a Chariot license and activating it on a Chariot MQTT Server with internet access. It also covers upgrading an existing license, applying license updates with reactivation, and deactivating a license before decommissioning a server.

For air-gapped deployments, see [Offline licenses](#). For multi-instance deployments inside a closed network, see [Self-Hosted Floating License Server](#).



There are no additional licensing steps for Chariot instances deployed through AWS Marketplace or Azure Marketplace - licenses are already installed and activated.

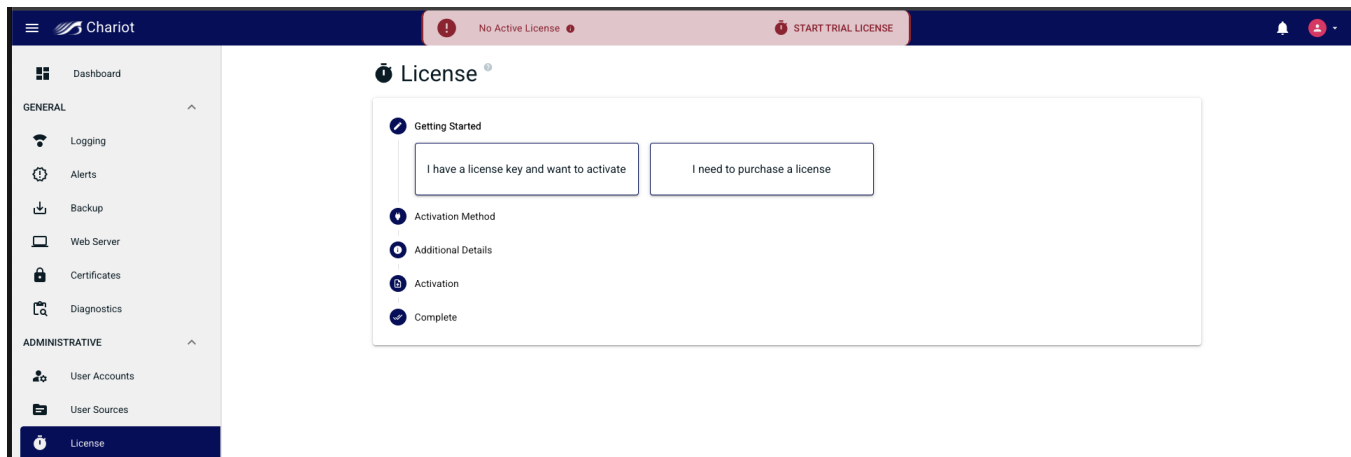
## Purchase a New License

There are two ways to purchase a Chariot license:

- **Through the Chariot UI** (covered below) — self-serve via Stripe
  - Single instance Node-Locked Online Licenses Only
- **By contacting Cirrus Link Support**
  - All Licensing Models

The instructions below cover the Chariot UI flow.

In the Chariot UI, navigate to the **License** page.



Select **I need to purchase a license** from the wizard. A modal opens showing the features available for purchase:

- **IoT Bridge for Snowflake** — Connect Chariot to Snowflake (meter-based licensing)
- **MQTT Server** — Full-featured MQTT server (one-time purchase)
- **MQTT Server Support** — A year of support (can be purchased yearly or multiple years at once)

Purchase Options



A newly purchased license will be sent via email after the purchase is complete. **This could take up to 24 hours.**  
For large-scale license needs, please [contact sales](#).



**IoT Bridge for Snowflake**

The IoT Bridge for Snowflake module for the Chariot platform

**\$0.01** / Hourly

- Secure open architecture
- Auto-discovery of assets
- No code required
- Rapid deployment
- Scalable and reliable



**MQTT Server**

An MQTT server to rock your world!  
Warning: Not for the faint of heart.

**\$1.00**

- Real-time messaging
- Secure and scalable
- No hardware restraints
- Advanced Sparkplug awareness
- One-time perpetual license



**MQTT Server Support**

One year of software support from a dedicated team of hard core MQTT enthusiasts

**\$100.00** / Yearly

No items added for purchase

**Total: 0**

**PURCHASE**

Select desired features and click **Purchase**. The page will redirect to the Stripe purchase page.

### Purchase Options



A newly purchased license will be sent via email after the purchase is complete. This could take up to 24 hours. For large-scale license needs, please [contact sales](#).



#### IoT Bridge for Snowflake

The IoT Bridge for Snowflake module for the Chariot platform

**\$0.01** / Hourly

- Secure open architecture
- Auto-discovery of assets
- No code required
- Rapid deployment
- Scalable and reliable

#### MQTT Server



\$1.00

#### MQTT Server Support



Years

3

**\$300.00** / Yearly

**Total: \$301.00**

**PURCHASE**

Verify that the product selection matches what was selected in Chariot.




Pay Cirrus Link Solutions LLC sandbox

**\$301.00**

**MQTT Server** **\$1.00**  
An MQTT server to rock your world! Warning: Not for the faint of heart.  
Qty 1










**MQTT Server Support** **\$300.00**  
One year of software support from a dedicated team of hard core MQTT enthusiasts  
Qty 3 \$100.00 each

Contact details

 email@example.com
 Full name
 Business name

Chariot License Key

Payment method

-  Card    
-  Affirm
-  Klarna
-  Cash App Pay
-  Amazon Pay

**Save my information for faster checkout**  
Pay securely at Cirrus Link Solutions LLC sandbox and everywhere [Link](#) is accepted.

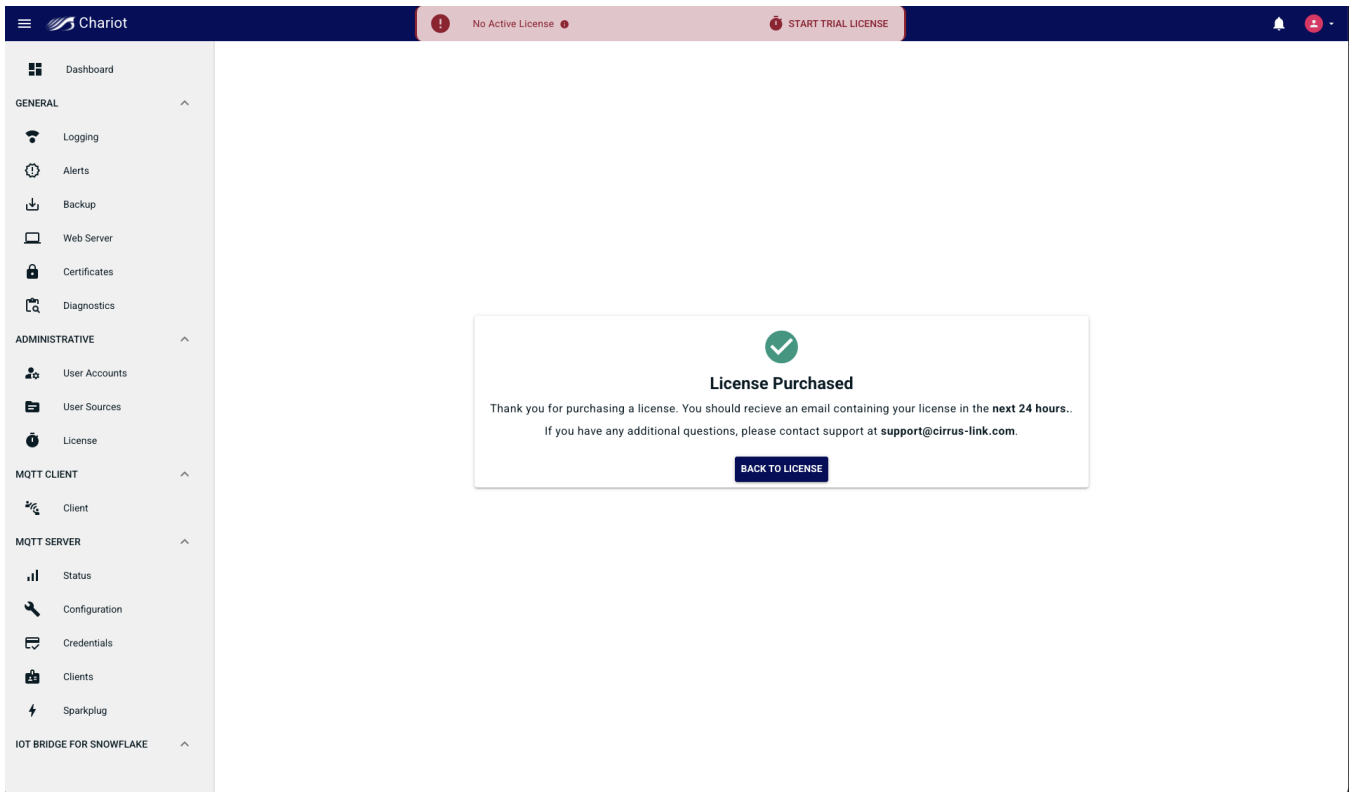
Phone number

**Pay**

By paying, you agree to Link's [Terms](#) and [Privacy](#).

Powered by [stripe](#) | [Terms](#) [Privacy](#)

Fill out the payment information and click **Pay**. If the payment was successful, the page will redirect back to Chariot.



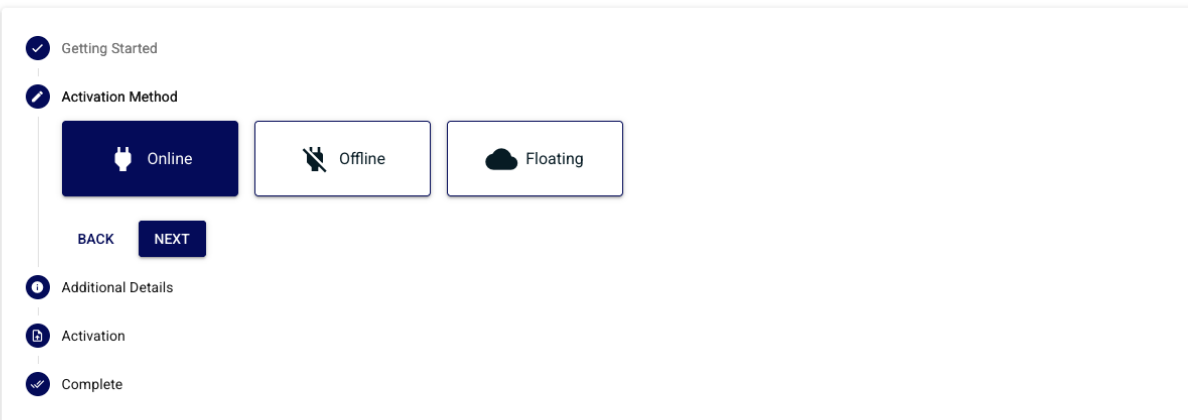
Cirrus Link will generate the requested license and email it to the provided contact email. **Be aware this can take up to 24 hours.**

## Activate a License Online

After receiving the license key by email, activate it on a Chariot MQTT Server.

The Chariot License page wizard offers three activation methods; **Online**, **Offline**, and **Floating**, which correspond to the three license deployment models.

### License <sup>?</sup>

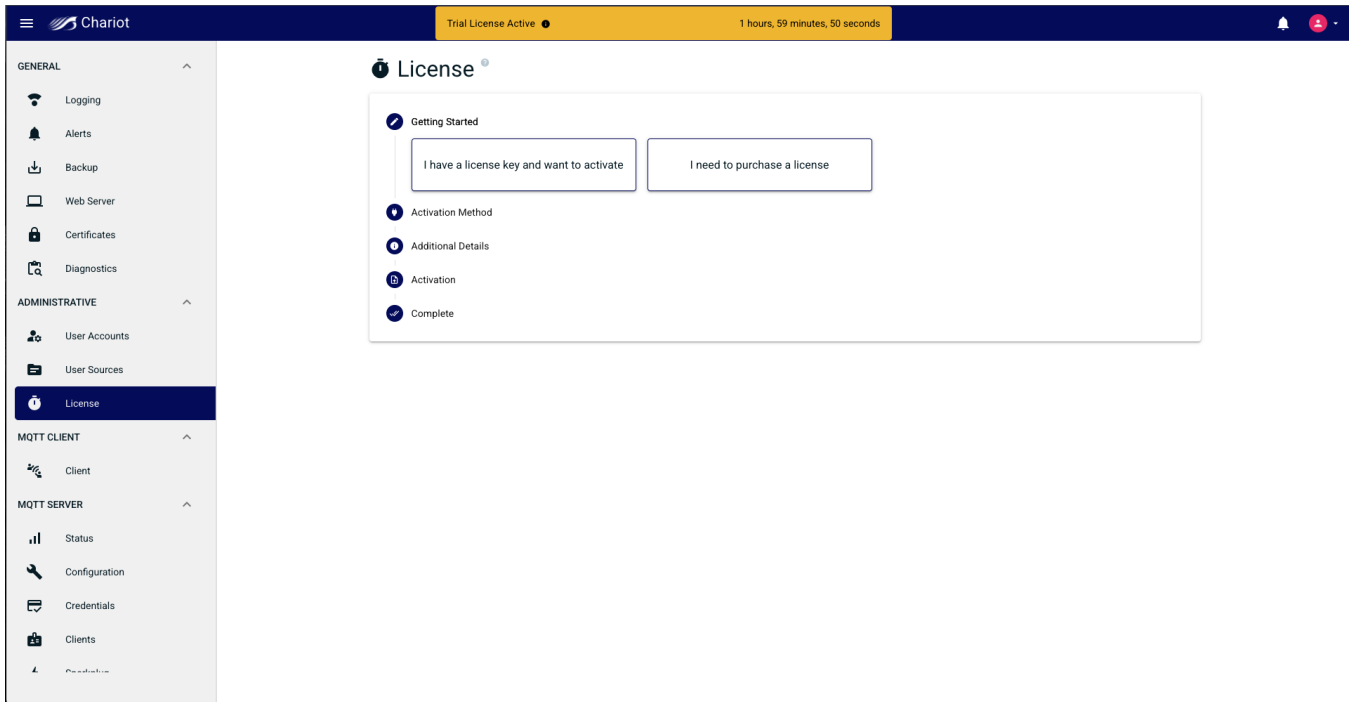


## Licence Deployment Models

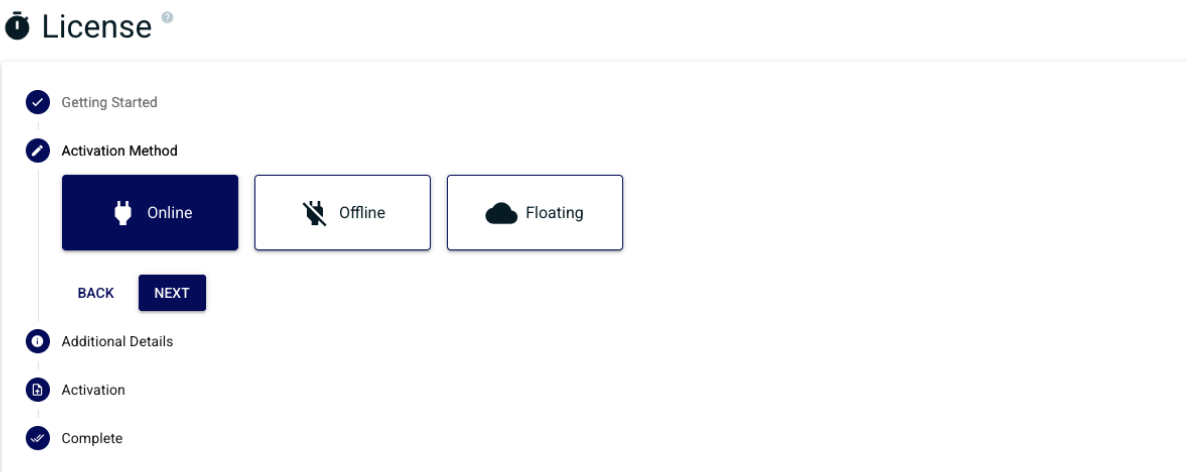
- Online - Requires an external internet connection and Chariot license key
- Offline - No external internet, will require email communication with Cirrus Link providing generated codes to gain the appropriate access
- Floating - A self hosted license server that serves available licenses as requested

This section covers Online; for the other two, see [Offline Licenses](#) or [Self-Hosted Floating License Server](#).

Log into the Chariot MQTT Server Web UI and from the left hand menu bar select License as shown below:



Follow the wizard selecting first the license activation method type (Online)



Provide the text file containing the Chariot License Key. Drag and drop the file, paste the key directly, or click the upload button and select the file.

## License

- Getting Started
- Activation Method
- Additional Details
- Activation**
- Complete

Drag and Drop or Manually Enter a License Key

License Key

BACK NEXT

## License

- Getting Started
- Activation Method
- Additional Details
- Activation**
- Complete

Drag and Drop or Manually Enter a License Key

License Key

BACK NEXT

Confirm to finish the wizard.

## License <sup>?</sup>

- ✓ Getting Started
- ✓ Activation Method
- ✓ Additional Details
- ✓ Activation
- ✎ Complete


**i** Your license will be activated automatically once you click Finish

[BACK](#) [FINISH](#)

A successful activation will show the license status page, showing the state of the license, activated features, and related details.

## License <sup>?</sup>

### License Details



**Status** <sup>?</sup>  
ACTIVE

**License Key** <sup>?</sup>  
ENF9Y-M3N56-ZXJYP-CEX7C-N8WUD

**Activation Date** <sup>?</sup>  
April 3, 2026 4:35 PM

**Activation Period** <sup>?</sup>  
0

**License Expiration** <sup>?</sup>  
N/A

**Support Expiration** <sup>?</sup>  
January 1, 2027 6:00 AM

[REACTIVATE](#) [DEACTIVATE](#)

### License Features

Feature	License Status
MQTT Server	✓
IoT Snowflake	✓

### Meter Details

Toggle View

<b>Running</b> x	<b>Last Updated</b> 2026/04/03 09:23:52
<b>Billed Hours</b> <sup>?</sup> 35	<b>Last Stopped</b> N/A
<b>Billed Months</b> April	<b>Status</b> <sup>?</sup> N/A
	<b>Error</b> None

## Upgrade an Existing License

Add features to an existing license — for example, adding IoT Bridge for Snowflake to an MQTT Server license, or adding additional years of support — without re-purchasing the original features.

There are two ways to upgrade a license:

- **Through the Chariot UI** (covered below) — self-serve via Stripe
- **By contacting Cirrus Link Support** — for enterprise deals, custom terms, or payment via purchase order or invoice

The instructions below cover the Chariot UI flow.

1. In the Chariot UI, navigate to the **License** page.
2. Locate the **Upgrade License** widget and click **Upgrade License**.
3. Select the features to add to the existing license.
4. Click **Purchase**. Chariot will redirect to the Stripe purchase page.
5. Verify two things on the Stripe page:
  - Product selection matches what was selected in Chariot
  - The license key field is pre-populated with the existing Chariot License key
6. Fill out the payment details and click **Pay**. **Do not change the license key**.
7. If the payment was successful, the page will redirect back to Chariot.

Cirrus Link will upgrade the license and email confirmation to the contact email on file. This can take up to 24 hours. After receiving confirmation, click **Reactivate** on the License page (see below) to apply the new features.

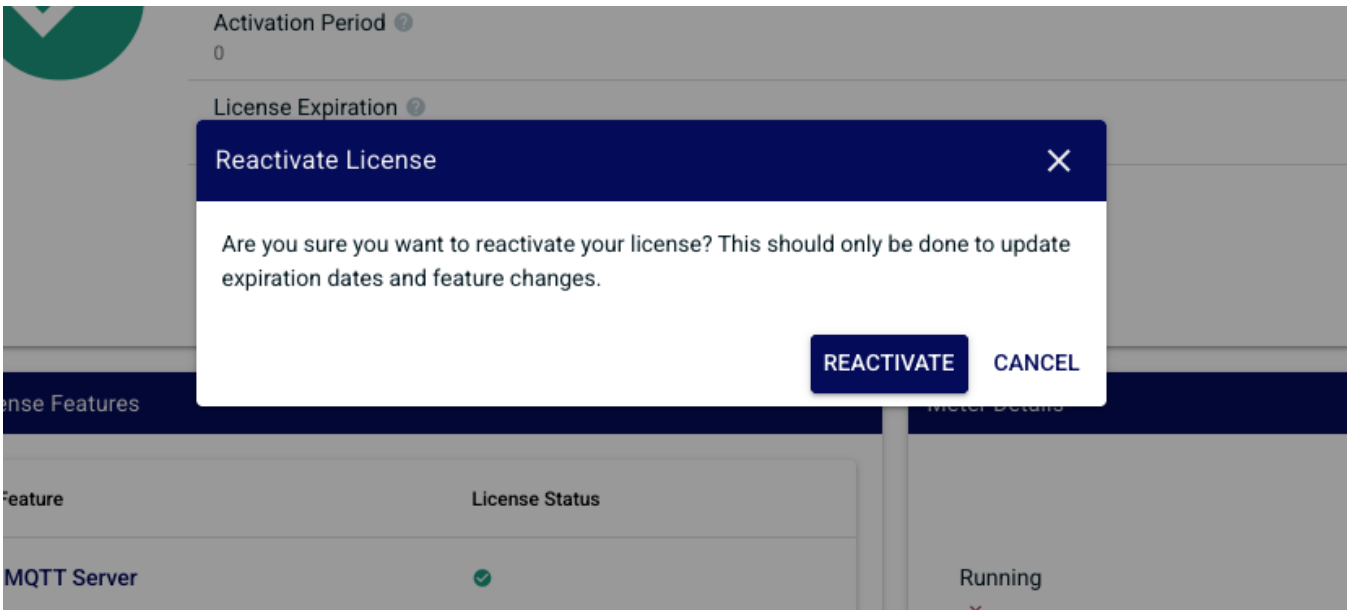
*Features already activated on the license will not appear in the upgrade options, with one exception: **MQTT Server Support** can be purchased at any time to add additional years of support.*


## Reactivate an Online License

If a license has been updated — feature change, expiration date change, or any other update — click **Reactivate** on the License page to pull the updates without restarting Chariot.

REACTIVATE

DEACTIVATE



 This will not work with offline activated licenses. Contact [Cirrus Link Support](#) for any changes.

## Deactivate an Online License

In order to deactivate the license online, log into the Chariot MQTT Server Web UI and from the left hand menu bar select License as shown below.

REACTIVATE DEACTIVATE

Details

Activation Period 0

License Expiration

Deactivate License

Are you sure you want to deactivate your license?

DEACTIVATE CANCEL

MQTT Server License Status

Meter Details

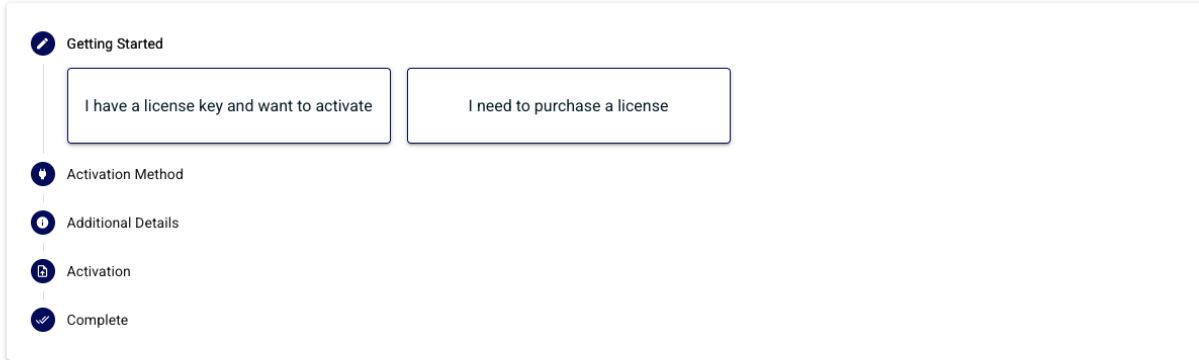
Running Last Updated 2026/04/03 09:23:52

Select "Deactivate" for the license to be remotely deactivated so that it can be potentially activated on another Chariot MQTT Server instance.

! If the server is terminated, deleted, or destroyed without deactivating the active Chariot License, that license will permanently lose one of its total number of activations

Once deactivation is successfully completed, the page will show the license activation wizard

## License <sup>?</sup>



### What if I forgot to deactivate?

If a Chariot server was destroyed without deactivating first and you are unable to activate the license elsewhere, [contact Cirrus Link Support](#). Include the License ID and a brief description of what happened. Support can review the situation and, in many cases, restore the lost activation.

### Related Pages

- [Chariot V3 Licensing Types](#) — overview of all licensing options
- [Offline licenses](#) — for Chariot hosts without internet access
- [Self-Hosted Floating License Server](#) — concurrent licensing in a closed network