

How do I resolve No Meter/Station ID found errors for Emerson ROC

This error message indicates that device is producing TLPs that are not defined in the Emerson ROC configuration.

The driver calls out the specific TLP that is missing for example:

```
No Meter/Station ID found for: MINUTE History, Segment 5, Point TLP 115, 1, 18
```

To resolve, you will need to specify the TLPs in the 'Periodic Mappings' of the main driver configuration. Take a look at this at the [TLP Definitions and EFM Mapping CSV formats](#) for assistance.

Unable to Resolve?

If the troubleshooting tips did not help you resolve your issues, please open a ticket with [Support](#) making sure to include the Emerson ROC configuration and Ignition logs.

From the Ignition Logs view, select the Download icon to download a copy of the system-name.idb file to your local file system. You will need to compress (zip, 7z or rar) this file before sending to Support.

Additional Resources

- Inductive Automation's Ignition download with free trial
 - [Current Ignition Release](#)
- Cirrus Link Solutions Modules for Ignition
 - [Ignition Strategic Partner Modules](#)
- Support questions
 - Check out the Cirrus Link Forum: <https://forum.cirrus-link.com/>
 - Contact support: support@cirrus-link.com
- Sales questions
 - Email: sales@cirrus-link.com
 - Phone: +1 (844) 924-7787
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