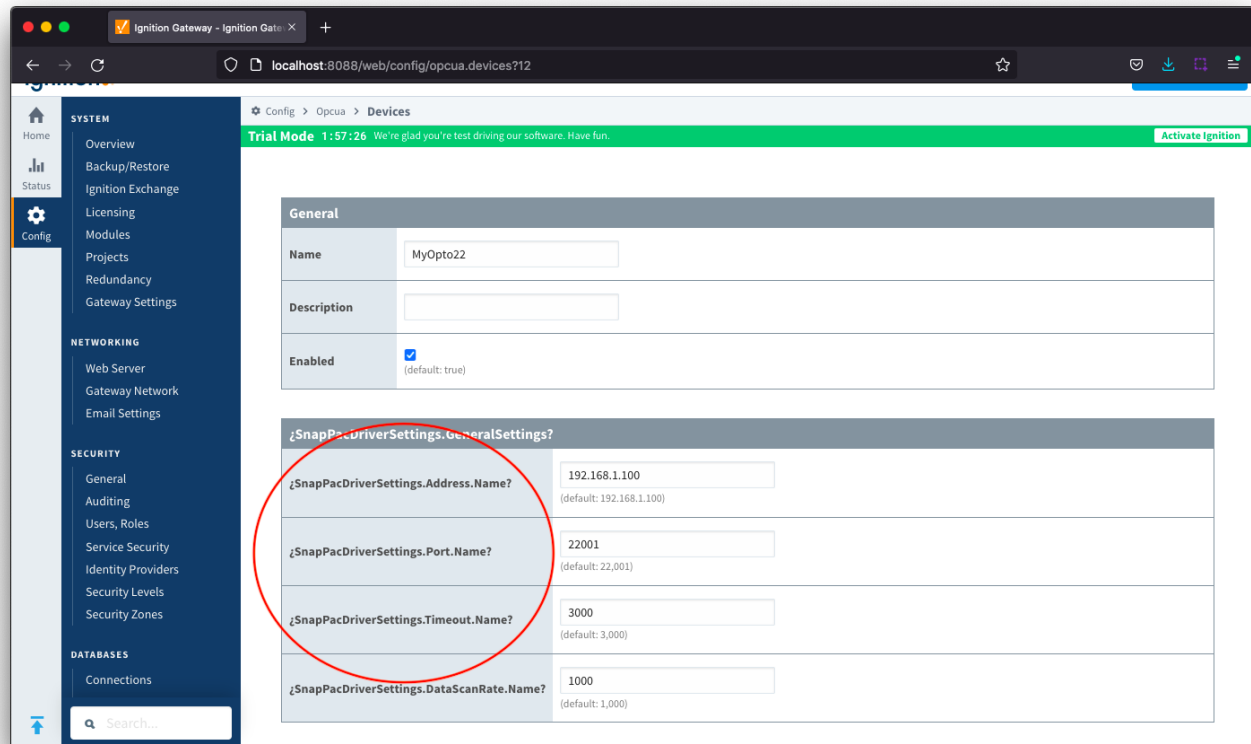


Why are the parameter labels for the modules displayed oddly in the UI

Occasionally when you install or update a module, you can find the the UI displays the parameter names with a leading ¿ and trailing ? character.

This is because Ignition doesn't update its display string resource cache until a restart, so the cache doesn't contain the correct display strings and instead shows a mangled setting id.

Performing an Ignition restart should resolve this issue.



Unable to Resolve?

If the troubleshooting tips did not help you resolve your issues, please open a ticket with [Support](#) making sure to include the MQTT Transmission, MQTT Engine and MQTT Distributor logs as appropriate.

From the Ignition Logs view, select the Download icon to download a copy of the system-name.idb file to your local file system. You will need to compress (zip, 7z or rar) this file before sending to Support.

Additional Resources

- Inductive Automation's Ignition download with free trial
 - [Current Ignition Release](#)
- Cirrus Link Solutions Modules for Ignition
 - [Ignition Strategic Partner Modules](#)
- Support questions
 - Check out the Cirrus Link Forum: <https://forum.cirrus-link.com/>
 - Contact support: support@cirrus-link.com

- Sales questions
 - Email: sales@cirrus-link.com
 - Phone: +1 (844) 924-7787
- About Cirrus Link
 - <https://www.cirrus-link.com/about-us/>